

WILLIAMS-SONOMA, INC.

Customer Care Center in Shafter, CA



Customer Service Representative

In-Center & Work-From-Home Opportunities Available

Williams Sonoma's premier Customer Care Center is looking for warm, friendly, upbeat sales / service oriented people for our Customer Service Representative positions. Ideal candidates will have a strong ability to successfully resolve customer concerns independently using our tools, resources and procedures.

SKILLS & KNOWLEDGE:

- High School Diploma or GED
- Independent decision making and problem solving skills
- Possess strong interpersonal skills, superior oral communication skills and a professional phone manner

CalJOBS # 14426507

WORK FROM HOME REQUIREMENT:

- A Home Computer with an Operating System – Windows 7/8 or Macintosh OS X(10.5) and higher Operating systems
- 17" or larger color monitor
- Single line, corded telephone
- On occasion you may have to come into the center

*Training Begins:
Mon. August 3, 2015*

Please apply online at
<http://wsgc.applicantstack.com/x/openings>

For additional information, please contact

Lupe Aguirre, Program Specialist at (661)746-8410 or via email at aguirrm@kerndhs.com

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