## WILLIAMS-SONOMA, INC.

Customer Care Center in Shafter, CA



## Seasonal Full-Time Customer Service Associate

\* Work-From-Home \*

Williams Sonoma's premier Customer Care Center is looking for warm, friendly, upbeat sales / service oriented people for our Customer Service Representative positions. Ideal candidates will have a strong ability to successfully resolve customer concerns independently using our tools, resources and procedures.

## **SKILLS & KNOWLEDGE:**

- · High School Diploma or GED
- · Independent decision making and problem solving skills
- · Possess strong interpersonal skills, superior oral communication skills and a professional phone manner

## **WORK FROM HOME REQUIREMENT:**

- · A Home Computer with an Operating System Windows 7/8 or Macintosh OS X(10.5) and higher Operating systems
- · 17" or larger color monitor
- · Single line, corded telephone
- · On occasion you may have to come into the center

CalJOBS # 14495728

Please apply online at <a href="http://wsgc.applicantstack.com/x/openings">http://wsgc.applicantstack.com/x/openings</a>

5 Week Training Begins: Mon. October 5th, 2015

For additional information, please contact Lupe Aguirre, Program Specialist at (661)746-8410 or via email at aguirrm@kerndhs.com

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