## WILLIAMS-SONOMA, INC.

## Customer Care Center in Shafter, CA



<u>Part-Time Customer Service Representative</u> \* In-Center & Work-From-Home Opportunities Available \*

Williams Sonoma's premier Customer Care Center is looking for warm, friendly, upbeat sales/service oriented people for our Customer Service Representative positions. Ideal candidates will have a strong ability to successfully resolve customer concerns independently using our tools, resources and procedures.

## **SKILLS & KNOWLEDGE:**

- · High School Diploma or GED
- · Independent decision making and problem solving skills
- Possess strong interpersonal skills, superior oral communication skills and a professional phone manner

## WORK FROM HOME REQUIREMENTS:

- A Home Computer with an Operating System Windows 7/8 or Macintosh OS X (10.5) and higher Operating systems
- · Basic telephone line
- $\cdot$  On occasion you may have to come into the center

CalJOBS # 14821705 & # 14821470

Please apply online at: <u>http://wsgc.applicantstack.com/x/openings</u>

5 Week Training Begins Tuesday, May 31, 2016

For additional information, please contact: Domenica Trinidad, Program Specialist at (661)746-8410 or via email at <u>trinidd@kerndhs.com</u>

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