# WILLIAMS-SONOMA, INC.

### Customer Care Center in Shafter, CA



## Seasonal Full-Time Customer Service Representative

\* In-Center & Work-From-Home Opportunities Available \*

Williams Sonoma's premier Customer Care Center is looking for warm, friendly, upbeat sales/service oriented people for our Customer Service Representative positions. Ideal candidates will have a strong ability to successfully resolve customer concerns independently using our tools, resources and procedures.

#### **SKILLS & KNOWLEDGE:**

- · High School Diploma or GED
- · Independent decision making and problem solving skills
- · Possess strong interpersonal skills, superior oral communication skills and a professional phone manner

#### **WORK FROM HOME REQUIREMENTS:**

- · A Home Computer with an Operating System Windows 7/8 or Macintosh OS X (10.5) and higher Operating systems
- · Basic telephone line
- · On occasion you may have to come into the center

CalJOBS # 14917840 & # 14917869

Please apply online at: <a href="http://wsgc.applicantstack.com/x/openings">http://wsgc.applicantstack.com/x/openings</a>

4 Week Training Begins
Monday, August 1, 2016

For additional information, please contact:

Domenica Trinidad, Program Specialist at (661)746-8410 or via email at trinida@kerndhs.com

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